



COVID-19 Assistance Information

Health, trade, business and worker assistance information

<i>Origin</i>	<i>Information Summary</i>	<i>Links</i>
Health Information		
<p>13COVID (132 68 43), for the latest COVID-19 information for Western Australians regarding the impact of the virus in WA.</p>		
Mental Health support services	Should you want to find information about mental health services please see the range of information via the WAFIC website link.	https://www.wafic.org.au/what-we-do/mental-health-support/
Australian Government Department of Health	COVID-19 isolation guidance.	https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert/how-to-protect-yourself-and-others-from-coronavirus-covid-19/self-isolation-self-quarantine-for-coronavirus-covid-19
Australian Government Department of Health	Ongoing COVID-19 updates via the Commonwealth Department of Health.	https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert
Australian Government Department of Health	Corona Virus Health Information Hotline 1800 020 080 - 24/7 hotline to help triage people with respiratory symptoms and those who are concerned about contact with a possible COVID-19 case.	https://www.health.gov.au/resources/publications/covid-19-national-health-plan-primary-care-central-patient-covid-19-triage-hotline
Australian Government Health Direct	Health information specific to COVID-19.	https://www.healthdirect.gov.au/coronavirus
Western Australian Department of Health	Ongoing COVID-19 updates via the Western Australian Department of Health.	https://healthywa.wa.gov.au/coronavirus

	If you suspect you may have COVID-19 coronavirus symptoms or may have had close contact with a person who has COVID-19 coronavirus, you should contact the Coronavirus Health Information Line on 1800 020 080	
Western Australian Government		
Western Australian Government	Pandemic plan. Overarching WA government document, link contained on this site.	https://www.wa.gov.au/government/publications/western-australian-government-pandemic-plan
	Latest Western Australian news – this is a good link, updated very regularly.	https://www.wa.gov.au/organisation/department-of-the-premier-and-cabinet/coronavirus-covid-19-latest-updates
	State of Emergency Information	https://www.wa.gov.au/government/document-collections/coronavirus-covid-19-state-of-emergency-declarations
	WA Border Restrictions – WA Entry request	https://www.wa.gov.au/government/publications/wa-border-restrictions-application-special-exemption
	Travel advice page	https://www.wa.gov.au/organisation/department-of-the-premier-and-cabinet/coronavirus-covid-19-travel-and-transport-advice
	Overarching COVID-19 page for community and businesses.	https://www.wa.gov.au/government/coronavirus-covid-19
	WA Government response – this is a good link.	https://www.wa.gov.au/organisation/department-of-the-premier-and-cabinet/coronavirus-covid-19-western-australian-government-response
	Frequently Asked Questions.	https://ww2.health.wa.gov.au/~/_/media/Files/Corporate/general%20documents/Infectious%20diseases/PDF/Coronavirus/coronavirus-faqs.pdf
Western Australian Government first stimulus package	Media release of 16th March 2020 re the stimulus package – good overarching summary.	https://www.mediastatements.wa.gov.au/Pages/McGowan/2020/03/COVID-19-economic-response-Relief-for-businesses-and-households.aspx
	Summary A freeze will be placed on household fees and charges, including electricity, water, motor vehicle charges, the emergency services levy and public transport fares; an allocation of \$402 million in the 2020-21 Budget will go towards paying for the freeze; \$91 million allocated to double the Energy Assistance	

	Package (EAP) in 2020-21 to provide additional support to vulnerable Western Australians. The payment will increase from \$300 to \$600 for eligible concession card-holders; and \$114 million in measures to support Western Australian small and medium businesses.	
Western Australian government	Specific business and industry support for small and medium businesses including one-off grants; fast-track payroll tax relief etc. This is a good link - As more support is announced this site is being updated.	https://www.wa.gov.au/organisation/department-of-the-premier-and-cabinet/coronavirus-covid-19-business-and-industry-advice
Western Australian Government second stimulus package	Media announcement of 31 March – latest assistance information	https://www.mediastatements.wa.gov.au/Pages/McGowan/2020/03/\$1-billion-COVID-19-economic-and-health-relief-package-unveiled-.aspx
	Small business electricity bills Electricity bills for around 95,000 small businesses will be reduced, with a one-off \$2,500 credit available for Synergy and Horizon Power customers that consume less than 50 megawatt hours (MWh) per annum. The credit is available for current customers (as of March 31, 2020) and will be allocated from May 1, 2020 to reduce current and future electricity bills.	
	Payroll tax Will be waived for a four-month period between March 1, 2020 to June 30, 2020 for small-to-medium sized businesses with Australia-wide annual wages of less than \$7.5 million in 2019-20. This will deliver around \$165 million in relief to around 10,700 businesses that will not be required to pay payroll tax for this period. The payroll tax waiver announced 31/3 replaces the payroll tax deferral already announced for particular small-to-medium sized businesses (see above).	
	Interest-free payments and cancellation of late payment fees Businesses impacted by COVID-19 can also apply for an interest-free payment arrangement and for late payment penalties to be waived for payroll tax,	

	transfer duty, landholder duty, vehicle licence duty or land tax.	
	Waive of licence fees For the next 12 months for industries impacted by COVID-19.	
	Commercial fisheries licences	https://www.mediastatements.wa.gov.au/Pages/McGowan/2020/04/Commercial-fishers%E2%80%99-licence-fees-waived-as-part-of-stimulus-push.aspx
	Department of Transport Managed - Pen Fees; Mooring fees; harbourside leasing	Assistance in place, if you are in a DoT managed facility please contact your facility manager. https://www.transport.wa.gov.au/aboutus/covid-19.asp
	Department of Transport Managed - FAQs	https://www.transport.wa.gov.au/mediaFiles/marine/MAC_COVID19_Maritime_assistance_FAQ.pdf
	Port Authority Managed - Pen Fees; Mooring fees; harbourside leasing	Pen holders in the Mid-West port (Geraldton) have received assistance advice.
	Privately Managed - Pen Fees; Mooring fees; harbourside leasing	TBC
Western Australian government - Small Business Development Corporation	COVID-19 assistance centre to provide dedicated, timely guidance on available support options, including: <ul style="list-style-type: none"> • information on available stimulus packages and eligibility requirements • advice on preparing businesses to manage impacts • other resources 	Telephone: 133 140 (8.30am-4.30pm weekdays) Email info@smallbusiness.wa.gov.au https://www.smallbusiness.wa.gov.au/coronavirus https://www.smallbusiness.wa.gov.au/blog
DPIRD (Fisheries)	DPIRD (Fisheries) COVID-19 Commercial fishing relief measures	http://www.fish.wa.gov.au/About-Us/News/Pages/COVID-19-Relief-Measures-For-Commercial-Fishing-In-WA.aspx
	DPIRD (Fisheries) COVID-19 Commercial fishing relief fact sheet	https://www.fish.wa.gov.au/Documents/commercial_fishing/covid19_fisheries_package_fact_sheet.pdf
	DPIRD (Fisheries) General information and COVID-19 FAQs	http://www.fish.wa.gov.au/About-Us/News/Pages/Licensing-Counters-Reopening.aspx
Australian Federal Government		

Federal Fisheries Information	Government Specific	Freight Access Media release of 1 st April 2020	https://duniam.com.au/mccormack-birmingham-littleproud-and-duniam-securing-freight-access-for-australian-agricultural-fisheries-exporters/
		Freight Access - Government is seeking your input Have your say – see link on the right, this site is still open for input.	https://haveyoursay.agriculture.gov.au/international-freight-assistance
		AFMA Levies waived AFMA levies will also be waived for all Commonwealth fishers, ensuring they do not have to pay Commonwealth levies for the remainder of 2020. Commonwealth concession holders who pay AFMA levies will NOT have to pay Levy Instalment 2 and Levy Instalment 3. Those who have already paid either instalment will be reimbursed by AFMA in coming weeks. No invoice will be sent for Levy Instalment 3. Previous initiative was an AFMA levy deferral.	https://www.afma.gov.au/news-media/news/next-steps-australian-fisheries-management-authority-levy-relief
Australian Business site	Government assistance	COVID-19 information and support for business. Find financial assistance, eligibility and timing for the new government support for Australian businesses. This is the main site; this site will be automatically updated as new information is available.	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business
		JobKeeper payments for employers and employees	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/jobkeeper-payment
		JobKeeper payments / support for sole traders	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/jobkeeper-payment-for-sole-traders
		A hold on evictions for tenants	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/a-hold-on-evictions-for-renters
		Tax support	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/tax-support

	<i>Increasing the Instant Asset Right-off</i>	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/instant-asset-write-off
	<i>Backing Business Investment (BB)</i>	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/backing-business-investment-bbi
	<i>Increased and Accelerated Income Support</i>	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/increased-and-accelerated-income-support
	<i>Early access to superannuation</i>	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/early-access-to-superannuation
	<i>Supporting the flow of credit</i>	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/coronavirus-sme-guarantee-scheme
	<i>Boosting cash flow for employers</i>	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/boosting-cash-flow-for-employers
	<i>Supporting apprentices and trainees</i>	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/supporting-apprentices-and-trainees
	<i>Temporary relief for financially distressed businesses</i>	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/temporary-relief-for-financially-distressed-businesses
	<i>Assistance for affected regions, communities and industries</i>	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/assistance-for-severely-affected-regions-communities-and-industries
	<i>Support for existing government program participants and applicants</i>	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/support-for-existing-government-program-participants-and-applicants
Federal Treasury	Economic response to the Coronavirus	https://treasury.gov.au/coronavirus
	<i>Supporting individuals and households</i>	https://treasury.gov.au/coronavirus/households

		Support for Business	https://treasury.gov.au/coronavirus/businesses
		Support for Business Fact Sheet – Cash Flow Assistance for businesses	https://treasury.gov.au/sites/default/files/2020-03/Fact_sheet-Cash_flow_assistance_for_businesses_0.pdf
		Support for Business Fact Sheet – Finding temporary relief for financially distressed businesses	https://treasury.gov.au/sites/default/files/2020-03/Fact_sheet-Providing_temporary_relief_for_financially_distressed_businesses.pdf
		Support for Business Fact Sheet – Assistance for severely affected regions and sectors	https://treasury.gov.au/sites/default/files/2020-03/Fact_sheet-Assistance_for_severely_affected_regions_and_sectors.pdf
		Supporting the flow of credit	https://treasury.gov.au/coronavirus/business-investment
		Supporting the flow of credit Fact Sheet – Supporting the flow of credit	https://treasury.gov.au/sites/default/files/2020-03/Fact_sheet-Supporting_the_flow_of_credit_1.pdf
Australian Government	Federal	Restrictions on non-essential services The Australian government social distancing measures – restrictions to non-essential services	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/restrictions-on-non-essential-services

Centrelink	<p style="text-align: center;">CENTRELINK UPDATE</p> <p>Who is eligible for income support payments:</p> <ul style="list-style-type: none"> • Permanent employees who have been stood down or lost their job • Casual or contract workers who've had their income reduced • Self-employed • Sole Traders • Carers for someone affected by coronavirus <p style="text-align: center;">A new Coronavirus supplement will be paid at a rate of \$550 per fortnight. This will be paid to existing and new recipients of Jobseeker Payment, Youth Allowance Jobseeker, Parenting Payment, Farm Household Allowance and Special Benefit. Please note these payments will be made from 27 April 2020.</p> <p style="text-align: center; font-size: small;">Authorised by A Aly, Shop 3, 168 Wanneroo Road, Madeley WA 6065. Australian Labor Party.</p>	https://www.servicesaustralia.gov.au/individuals/subjects/affected-coronavirus-covid-19
Australian Tax Office (ATO)	Tax support covering ATO administrative relief, Payment deferrals, Monthly GST credits, Pay as you go instalments, Remitting interest and penalties and Low interest payment plans.	https://business.gov.au/risk-management/emergency-management/coronavirus-information-and-support-for-business/employer-finance-and-business-obligations
	If you are having difficulties meeting your tax and super obligations because of COVID-19 you can phone the ATO's Emergency Support Infoline on 1800 806 218 for assistance. Make it clear this is COVID-19 related.	https://www.ato.gov.au/Individuals/Dealing-with-disasters/In-detail/Specific-disasters/COVID-19/
Other Useful Information		
WA Chamber of Commerce and Industry (CCIWA)	Great summary page of assistance available, who is eligible, when it's available and how you can access it	https://cciwa.com/wp-content/uploads/2020/03/0320-COVID-19-Stimulus-March-30.pdf?utm_source=ActiveCampaign&utm_medium=email&utm_content=Wage+lifeline+secured&utm_campaign=COVID-19+Stimulus+Package+-+Mar+31+2020
	CCIWA assistance site – practical advice and assistance for businesses	https://covid19.cciwa.com/?utm_source=ActiveCampaign&utm_medium=email&utm_content=Wage+lifeline+secured&utm_campaign=COVID-19+Stimulus+Package+-+Mar+31+2020

